Architects Registration Board

ARB KPI Dashboard Q3 2026

Q3 2026 at a glance

REGISTER SIZE

40,114

End Q3 2026 • End Q2: 39,753

BUDGET VARIANCE

4%

Within +/-5% target

TITLE CASES UNDER INVESTIGATION

134	45	5	–

Red - 134 - Multiple issues of misuse; full investigation
Amber - 45 - Minor misuse of title; cease and desist
Green - 5 - No misuse identified; to close
New - not reported this quarter
184 total open cases – increase of 49 from Q2 2026

ISSUES

2

Register availability 95.4% (target 99.5%)
Tier 3 escalation: PCC caseload 56 (trigger 50)
4 further KPIs under review

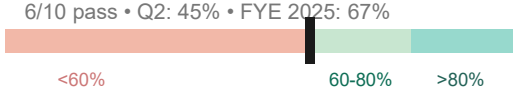
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1 Strengthening education and training

60% — MONITOR

Prescribed exam Part 1

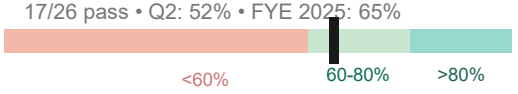
6/10 pass • Q2: 45% • FYE 2025: 67%



65% — ON TRACK

Prescribed exam Part 2

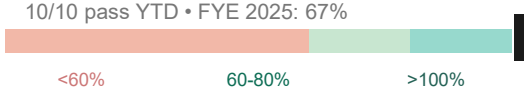
17/26 pass • Q2: 52% • FYE 2025: 65%



100% — ON TRACK

UKAA

10/10 pass YTD • FYE 2025: 67%



71% — ON TRACK

Transition submissions

49/69 providers • 10 approved

target: 2/3 by end 2026; 80% by mid-2027

9 — ON TRACK

New style qualifications

approved • 32 providers have applied

3 combined academic and practice applications

2 — MONITOR

Causes for concern

out of 69 providers • no change

0 — ON TRACK

Accreditation rejections

no rejections or removals

ARB Assessments

- Prescribed exam pass rates have returned to the 60-80% range: Part 1 at 60% (6/10; Q2 45%) and Part 2 at 65% (17/26; Q2 52%). Demand for the run-out exams has increased, including re-takes of previous failures; additional sittings will run in October and November.
- UKAA pass rate 100% year to date (10/10), on lower volumes than 2025.

Provider qualifications

- 49 of 69 providers (71%) have submitted transition applications, ahead of the end-2026 milestone of two thirds; 10 approved. Further submissions expected following the Board's decision on Professional Practical Experience.
- 32 providers have applied for a new qualification; 9 approved. 3 combined academic and practice applications received; first accreditation visit held 2 October. 2 causes for concern reviews remain with the Accreditation Committee.

2 Upholding confidence and trust

254 — ON TRACK

Total joiners

first-time joins in Q3 2026

UK 82.7% — ON TRACK

Joins by route

EU 7.1% • Exam 7.1% • MRA 3.1%

Q2: UK 77% • FYE 2025: UK 80.6%

355 — ON TRACK

CPD removals

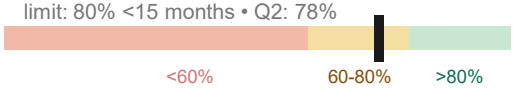
0.9% of register • 44 returned

Final 2026 data; unchanged since Q2

74% — MONITOR

Prof Standards Caseload age

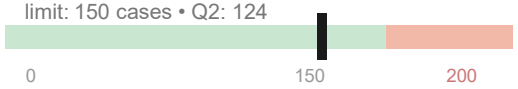
limit: 80% <15 months • Q2: 78%



125 — ON TRACK

Prof Standards Caseload size

limit: 150 cases • Q2: 124



0 — ON TRACK

Service complaints

a. upheld: 0 b. not upheld: 0

c. improvement: 0 d. systemic: 0

1 — MONITOR

Registration appeals

lodged and paid Oct 2026 • first received

Registration and complaints

- Register at 40,114, in line with budget assumptions. 254 first-time joins in Q3; UK routes 82.7% (FYE 2025: 80.6%), including the new Partial Qualifications route (45 applications since launch on 10 September). Exam-based joins rose to 7.1%, likely reflecting notice of the end of the current Prescribed Examination. 43 resignations year to date; 20 more notified to 31 December.
- One registration appeal against a join application has been lodged and the fee paid (October 2026, after quarter end); this is the first registration appeal received. No service complaints in Q3.

Professional Standards

- Caseload age 74% (Q2: 78%), reflecting large, complex cases now being prepared for the PCC. PCC caseload of 56 has breached the Tier 3 escalation point of 50; no current bottlenecks. Mitigations: additional staff member, wider hearings training, Committee availability for 2027 and Q1-Q2 2027 listings.
- Open title cases rose to 184 (Q2: 135), driven by the strike-off audit. An audit of amber cases will follow to evaluate the cease and desist approach.

3 Delivering modern, effective and efficient regulation

8.4m — ON TRACK

Reserves

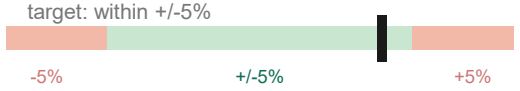
Dec 2025: 8.4m • Projected: 8.1m

target: 6 months operating income

4% — ON TRACK

Budget variance

target: within +/-5%



95.4% — BELOW TARGET

Register availability

4.6% downtime • target: 99.5%



11% — ON TRACK

Staff turnover

establishment: 63



2.4 — MONITOR

Absence (days/employee)

rolling avg Q4 2025 – Q3 2026

Q3: 3.8 • Q2: 2.4 • Q1: 1.9 • Q4: 1.5

0 — ON TRACK

ICO complaints

any = escalation

0 — ON TRACK

Whistleblowing

any = escalation

92% — ON TRACK

Staff Engagement score

Target = 80%

Finance

- Budget variance 4%, within the +/-5% tolerance but approaching the upper limit (Q2: 0%).
- Reserves 8.4 months at December 2025; projected 2026 closing reserves improved to 8.1 months (Q2 projection: 7.4 months), above the 6-month target.

Information technology and information systems

- Register availability 95.4% (4.6% downtime), below the 99.5% target. Cause and remedial action to be confirmed.
- No upheld ICO complaints or whistleblowing. The ICO prompted a response to a complex FOI/SAR; ARB has responded and the ICO is taking no further action.

People

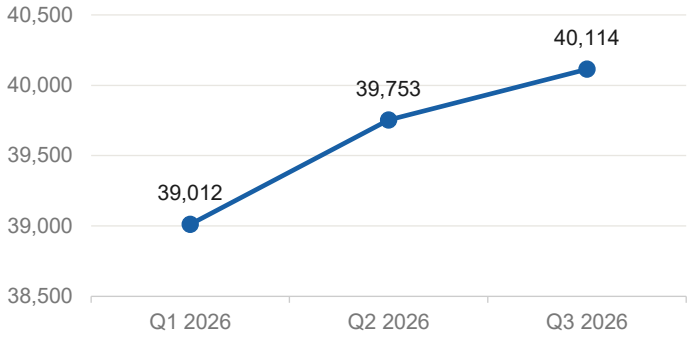
- Sickness absence 2.4 days/employee rolling average, rising each quarter since Q4 2025 (Q3: 3.8 days; 1.2 excluding two long-term sickness cases).
- Staff turnover 11% (Q2: 12.5%; establishment 63). Staff engagement (annual composite measure) remains 92%.

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Quarterly trends 2026

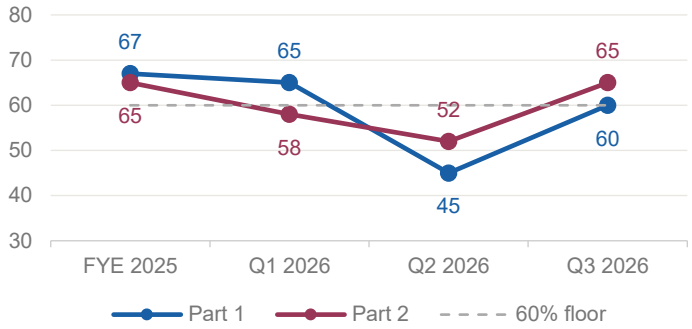
Register size

Q1 as at 12 Jan 2026, after fee removals



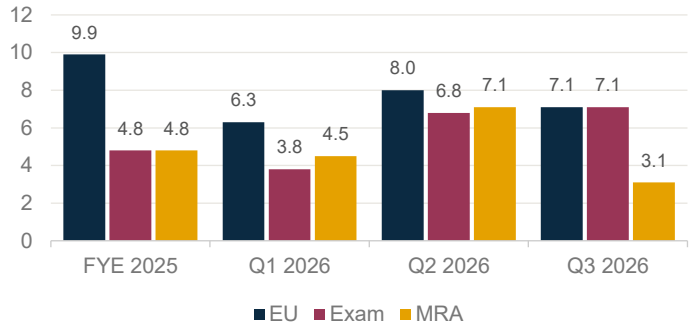
Prescribed exam initial pass rates (%)

Target range 60-80%; UKAA excluded (small numbers, 100% YTD)



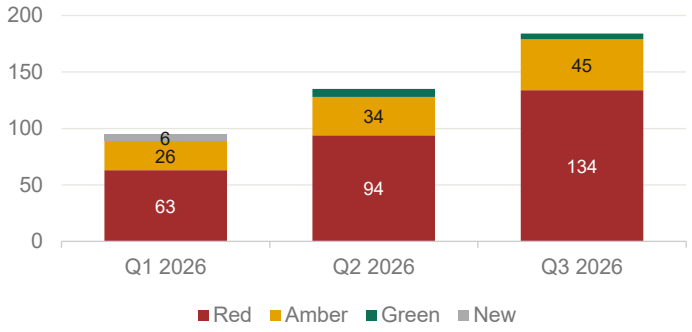
Joins by non-UK route (% of joins)

UK route: FYE 2025 80.6% • Q1 85.2% • Q2 77.0% • Q3 82.7%



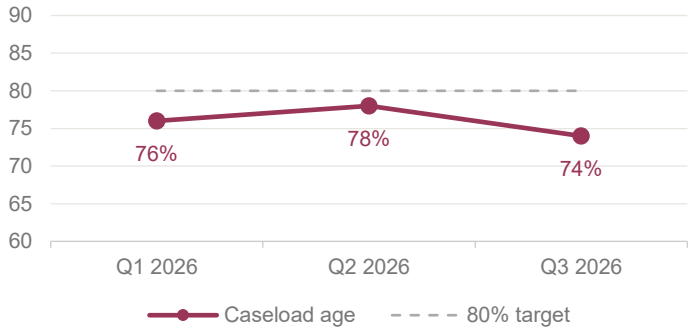
Open title cases by RAG status

Total: Q1 95 • Q2 135 • Q3 184 (Q3 new cases not reported)



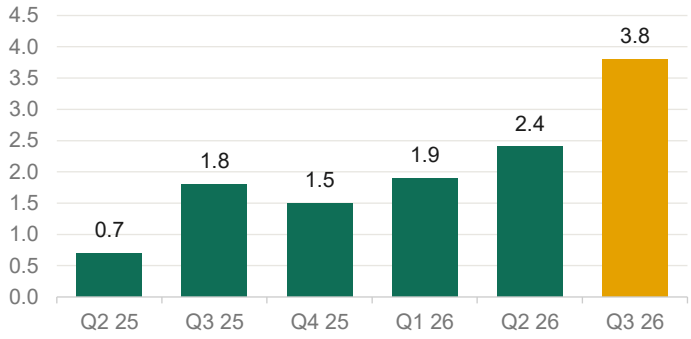
Professional Standards caseload age

% of cases <15 months • size: Q1 118, Q2 124, Q3 125 (limit 150)



Sickness absence (days per employee)

Quarterly; Q3 2026 is 1.2 days excluding two long-term cases



Source: quarterly KPI returns (HS Approved Q1-Q3 2026). Exam rates are initial pass rates. FYE 2025 shown where reported.

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