

ARB Service Complaints

Submitting a Service Complaint

Please use this form to inform us of your service complaint so that we can work towards resolving it.

1. Name

2. Address

3. Other contact details

Telephone

Email

4. Contact preferences

How would you like for us to contact you?

Telephone ☐ Email ☐ Letter ☐

5. Please provide as much detail as possible in relation to your initial complaint including the details of any relevant correspondence with ARB that you may have had to date.

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6. Resolving your complaint

Tell us what you think would help to resolve the problem. Please note that we cannot award compensation.

7. How did you hear about ARB?

Website

Another organisation

Architect

Friend or relative

Search engine

Other