ARB Privacy Notice

This schedule forms part of ARB's Privacy Notice and provides additional information about personal data processed through ARB's Website.

ARB's Website provides information about ARB and its statutory functions, allows individuals to contact ARB, access regulatory information and services, submit enquiries, reports and applications, participate in consultations and surveys, and access other ARB systems and services.

The categories of personal data processed through the Website will depend on how you use it. For example, different information may be collected when you browse the Website, submit an enquiry, make a payment, participate in a consultation or provide information about a regulatory matter.

This schedule should be read alongside ARB's Privacy Notice, which explains:

- who ARB is and how to contact us;
- how ARB shares personal data;
- international data transfers;
- retention periods;
- security measures; and
- your data protection rights.

Categories of Personal Data

Personal Data Category	Description	Source
Identity and Contact Data	Name, email address, telephone number, postal address and date of birth where provided.	Directly from you
Communications Data	Website enquiries, forms, survey responses, correspondence and uploaded documents.	Directly from you
Reporting Data	Information relating to complaints about architects, allegations of unacceptable professional conduct, serious professional incompetence or section 20 breaches.	Directly from you
Financial and Transaction Data	Payment information and transaction records relating to applications or purchases.	Directly from you and payment providers
Technical and Usage Data	IP address, browser information, cookie data, website activity logs and device information.	Indirectly from you

How We Use Your Personal Data

Purpose	Data Categories	Lawful Basis
Operating and administering the website	Identity and Contact Data, Technical and Usage Data	Legitimate interests
Responding to enquiries and requests	Identity and Contact Data, Communications Data	Public task
Receiving complaints and reports	Identity and Contact Data, Reporting Data	Public task
Providing Register-related services	Identity and Contact Data, Financial and Transaction Data	Public task
Website analytics and performance monitoring	Technical and Usage Data	Consent (where required) and legitimate interests
Compliance with legal obligations	Any category as relevant	Legal obligation

The personal data processed through the Website may include information relating to other individuals where relevant to ARB's investigation and regulatory functions.

ARB also uses cookies and similar technologies on its website. Further information about the cookies used on the Website, including how to manage your preferences, is available in ARB's Cookie Notice.

Where the Website links to another ARB service, such as the CRM Portal, Complaints Portal or other online services, additional information about the processing of personal data in those services can be found in the relevant schedule.