

## At a Glance – Statistical Analysis on Figures and Trends

Information	2015	2016	2017	Direction
<b>Registration</b>				
UK route registrations	1,195	1,263	1,426	↑
European route registrations (including 882 automatic registrations)	1072	1,232	945	↓
Number of UK new admissions registered where qualifications were achieved over two years ago	12	12	14	↑
Number of reinstatement and readmission applications registered (under two years)	1,559	1,167	932	↓
Number of reinstatement and readmission over two years reinstated	57	47	70	↑
Number of deaths reported	58	63	62	↓
Number of change of address updates	9,026	8,997	8,245	↓
Number of communication updates on the database (email address, contact number etc...)	43,543	48,664	42,103	↓
Approximate number of letters issued confirming registration	91	265	157	↓
Number of examinations undertaken	147	121	124	↑
Independent Examiner reports	18	14	13	↓
Prescribed examination pass rates	52%	54%	59%	↑
Number of EU & general certificates issued	103	102	169	↑
Number of queries dealt with via online chat facility	982	1,376	1,341	↓
<b>Prescribing Qualifications</b>				
Number of qualifications prescribed	20	21	13	↓
Number of annual monitoring submissions	118	120	120	↑
<b>Regulatory Investigations</b>				
Number of formal complaints received	157	166	136	↓
Number of complaints referred for investigation	62	60	64	↑
Number of IP decisions	72	73	57	↓
Number of PCC decisions	24	32	23	↓

	2015	2016	2017	Direction
<b>Regulating the title architect</b>				
Number of title investigations concluded	239	305	431	↑
Number of prosecutions for misuse of title	9	5	2	↓
<b>Communications</b>				
eBulletin circulation (unique open rate)	9,919	11,413	12,211	↑
Shows / exhibitions attended	2	3	3	SAME
Freedom of information / Subject Access requests	42	32	20	↓
Number of requests for Third Party Review	3	6	8	↑