

	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan (2018)	Feb	March	Apr	(to Oct 2018)	
1	Powers of direction should be available in the legislation to the Secretary of State to provide assurance and a clearer escalation route in a few specific circumstances		DCLG undertake review					DCLG report to Board						
2	Board to be fully appointed with a separately appointed independent chair		DCLG consider case (9 or 11) <b>COMPLETE</b>	ARB staff feedback to DCLG	DCLG report to Board							New legislation to be in		
3	Appointments should ensure the board has access to experience and expertise of all relevant sectors and is representative of the UK role of the regulator													
4	Following discussion between ARB and the Department to assess whether the reshaped board should be 11 or 9, the legislation to be changed to reflect that													
5	To review the levels of fines available to the regulator in policing protection of title with Ministry of Justice		DCLG to undertake review											
6	For the regulator to work with the sector to review, refresh and update all aspects of the guidance for complaints handling		ARB staff to undertake review			<b>COMPLETE</b>	ARB staff feedback to DCLG	ARB to report to the DCLG						
7	Statutory test for complaints referral in the Act to be updated and strengthened to reduce numbers referred						DCLG develop statutory test legislative changes							
8	Architect Act to be amended to provide regulator with the ability to issue minor sanctions to reduce the numbers referred to the PCC						DCLG develop statutory test legislative changes							
9	The Regulator to consider use of an in-house lawyer for all but the most serious complaints and / or specialist advice to reduce costs		ARB staff to undertake review			<b>COMPLETE</b>	ARB staff feedback to DCLG	ARB to report to the DCLG	ARB to review again as part of the S14 Review					
10	To review the composition and practice of the PCC in line with the principles developed through the call for evidence		ARB staff to undertake review	<b>COMPLETE</b>	ARB staff feedback to DCLG		ARB to report to the DCLG							
11	For all reference to spent sanctions (suspensions from the register) to be removed once the designated time has elapsed.						DCLG develop statutory test legislative changes							
12	For the Department to explore the case for ARB being bought under the remit of the Parliamentary Ombudsman to provide a more defined escalation route and final decision-maker for complaints in relation to decisions made by them.		DCLG undertake review (DCLG to update on progress)				DCLG report to Board							
13	For the Regulator to use the routes to registration review to assess whether the current requirements for and stage-posts to registration are proportionate and necessary or whether alternatives might be possible that could reduce costs without impacting on either standards or student mobility.		ON HOLD											
14	For the Regulator to use the routes to registration review to assess whether there could be opportunities to reduce the scope and frequency of accreditation activities and enable ARB to charge for requested activities that are over and above the agreed set.		ON HOLD											
15	For the Department to revisit potential benefits of outsourcing the accreditation processes once the ARB routes to registration is complete and the other review recommendations have been implemented		ON HOLD											
16	For as long as the UK remains subject to European obligations under the Mutual Recognition of Professional Qualifications Directive, the Regulator should carry on working with the sector to address emerging requirements such as continuous professional improvement in a way that maximises use		ARB to carry on what it is currently doing until withdrawal from the EU in 2019											
17	For the Regulator to explore co-location opportunities or the possibility of operating from outside London as lease opportunities permit (next break 2019)		ARB to commence already planned property review and update to Board at appropriate times											
18	For the Regulator to continue exploring opportunities for streamlining through appropriate collaboration with the consumer, academic and professional institutions, for example in promoting awareness of the register.		ARB to carry on what it is currently doing, seeking opportunities to streamline and collaborate											