

## At a Glance – Statistical Analysis on Figures and Trends

Information	2014	2015	2016	Direction
<b>Maintaining the quality of the Register</b>				
UK route registrations	1,062	1,195	1,263	↑
European route registrations (including 1,180 automatic registrations)	776	1072	1,232	↑
Number of UK new admissions registered where qualifications were achieved over two years ago	20	12	12	↔
Number of reinstatement and readmission applications registered (under two years)	1,663	1,559	1,167	↓
Number of reinstatement and readmission over two years reinstated	55	57	47	↓
Number of deaths reported	41	58	63	↑
Number of change of address updates	10,918	9,026	8,997	↓
Number of communication updates on the database (email address, contact number etc...)	39,814	43,543	48,664	↑
Approximate number of letters issued confirming registration	65	91	265	↑
Number of examinations undertaken	101	147	121	↓
Independent Examiner reports	13	18	14	↓
Prescribed examination pass rates	57%	52%	54%	↑
Number of EU & general certificates issued	101	103	102	↓
Number of queries dealt with via online chat facility	918	982	1,376	↑
<b>Maintaining the Qualifications of Architects</b>				
Number of qualifications prescribed	41	20	21	↑
Number of annual monitoring submissions	97	118	120	↑
<b>Maintaining the Standards of Conduct and Practice of Architects</b>				
Number of formal complaints received	157	157	166	↑
Number of complaints referred for investigation	66	62	60	↓
Number of IP decisions	84	72	73	↑
Number of PCC decisions	31	24	32	↑

	2014	2015	2016	Direction
<b>Assisting the public to make informed choices</b>				
Number of title investigations concluded	331	239	305	↑
Number of prosecutions for misuse of title	2	9	5	↓
<b>Corporate and Finance</b>				
eBulletin circulation (unique open rate)	N/A	9,919	11,413	↑
Shows / exhibitions attended	2	2	3	↑
Freedom of information / Subject Access requests	22	42	32	↓
Number of requests for Third Party Review	5	3	6	↓