

Information	Jan-Jun 2013	Jan-Jun 2014	Jan – Jun 2015	Jan – Jun 2016	Direction
Maintaining the quality of the Register					
UK route registrations	518	559	588	655	↑
European route registrations	280	379	574	722	↑
Number of examinations undertaken	37	54	57	68	↑
Prescribed examination pass rates	54%	61%	58%	59%	↑
Number of EU & general certificates issued	41	47	45	46	↑
Number of reinstatement and readmission applications registered under two years	795	1459	1402	1028	↓
Number of reinstatement and readmission over two years reinstated	31	23	39	30	↓
Number of new admissions registered where qualifications were achieved over two years ago	5	13	6	6	↔
Number of retention fees collected (annually)	33,266	33,074	33,570	35,519	↑
Number of deaths reported	35	11	17	18	↑
Number of change of address updates	4,126	2,384	3,341	4,420	↑
Number of communication updates on the database (email address, contact number etc...)	13,315	16,456	19,147	16,964	↓
Number of letters issued confirming registration	60	29	42	95	↑
Maintaining the Standards of Conduct and Practice of Architects					
Number of formal complaints received	84	86	94	91	↓
Number of complaints referred for investigation	50	30	32	33	↑
Number of Investigations Panel decisions	19	45	34	22	↓
Number of PCC decisions	13	19	14	15	↑
Number of requests for third party review	3	3	2	3	↑
Company formations- number of applications	144	177	162	159	↓

Assisting the public to make informed choices	Jan-Jun 2013	Jan-Jun 2013	Jan – Jun 2015	Jan – Jun 2016	Direction
Number of title investigations commenced	216	161	166	127	↓
Number of prosecutions for misuse of title	3	0	5	3	↓
Providing information					
e-Bulletin readership (unique opens)	Not available	Not available	9,715	11,245	↑
Online Register visitors	Not available	Not available	146,549	148,265	↑
ARB website visitors	Not available	Not available	139,130	150,822	↑
Shows / exhibitions attended	1	1	1	1	↔
Approximate number of visitors to stand	350-400	700	1000	1000	↔
Freedom of information / DPA requests	29	9	21	19	↓