

## At a Glance – Statistical Analysis on Figures and Trends

Information	2013	2014	2015	Direction
<b>Maintaining the quality of the Register</b>				
UK route registrations	974	1,062	1195	↑
European route registrations (including 1012 automatic registrations)	492	776	1072	↑
Number of UK new admissions registered where qualifications were achieved over two years ago	10	20	12	↓
Number of reinstatement and readmission applications registered (under two years)	970	1,663	1,559	↓
Number of reinstatement and readmission over two years reinstated	61	55	57	↑
Number of deaths reported	66	41	58	↑
Number of change of address updates	7,811	10,918	9,026	↓
Number of communication updates on the database (email address, contact number etc...)	36,003	39,814	43,543	↑
Approximate number of letters issued confirming registration	77	65	91	↑
Number of examinations undertaken	83	101	147	↑
Independent Examiner reports	13	13	18	↑
Prescribed examination pass rates	55%	57%	52%	↓
Number of EU & general certificates issued	83	101	103	↑
Number of queries dealt with via online chat facility	949	918	982	↑
Number of retention fees collected	33,074	33,570	35,519	↑
<b>Maintaining the Standards of Conduct and Practice of Architects</b>				
Number of formal complaints received	139	157	157	↔
Number of complaints referred for investigation	84	66	62	↓
Number of IP decisions	60	84	72	↓
Number of PCC decisions	27	31	24	↓
Company formations- number of applications	265	324	269	↓

	2013	2014	2015	Direction
<b>Assisting the public to make informed choices</b>				
Number of title investigations concluded	381	331	239	↓
Number of prosecutions for misuse of title	6	2	9	↑
<b>Corporate and Finance</b>				
Average e-Bulletin circulation figures	22,518	22,690	29,117	↑
Shows / exhibitions attended	2	2	2	↔
Freedom of information / DP requests	57	22	42	↑
Number of requests for third party review	9	5	3	↓